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Express Mailing No.: EV049898442US Date of Deposit: January 18, 2002

Assistant Commissioner for Patents Washington, D.C. 20231

New U.S. Patent Application of:

Brent Magouirk et al. Applicant:

For CUSTOMER MANAGEMENT SYSTEM FOR AUTOMOBILE

SALES INDUSTRY

Our File : S77.12-0001

Dear Sir:

Enclosed for filing are the following papers in connection with the above-identified patent application:

Complete specification and claims. 1.

79 pages Specification

7 pages claims page Abstract

- Unexecuted Combined Declaration and Power of Attorney 2. (3 pages).
- sheets of drawings.

The filing fee is not enclosed with this communication. Pursuant to 35 USC § 111 and 37 CFR §§ 1.53(b) and 1.53(f), the filing fee, executed Declaration and executed Verified Statement Claiming Small Entity Status (if applicable) will be filed separately.

A filing date under 37 CFR §§ 1.10(b) and 1.53(b) of January 18, 2002 is respectfully requested. The enclosed materials are being sent "Express Mail Post Office to Addressee" as of the date of this letter.

Yours very truly,

Christopher L. Holt

Vistapher L. Holt

Reg. No. 45,844

CLH: tas Enc.